

RiseSmart Mobile Application

What are tokens?

A token is a secure piece of digital information, typically a string of characters, that a mobile application or web service uses to verify your identity and manage your session. Unlike a cookie, which is stored in a browser’s text file, a token is stored within the application’s secure storage to ensure you remain logged in and authorised as you move between different features or screens.

Those tokens generated by our own systems are called first-party tokens. We also use third-party tokens, which are issued by services outside of the application you are visiting, to support specialised functions like measuring app performance. More specifically, we use these technologies to ensure core app functionality and to analyse traffic so we can improve the user experience. More specifically, we use tokens and other identification technologies for the following purposes:

What tokens do we use?

strictly necessary token

This token is necessary for the app to function and cannot be switched off within our systems. It is typically set only in response to your actions, such as logging in, setting privacy preferences, or filling out forms. While you can clear your app storage to remove this token, doing so will prevent the app from verifying your identity and delivering its core features and functionality.

token/other technologies	token/other technologies	token/other technologies used
Randstad Enterprise mobile apps	header.payload.signature	first party

performance identifier (analytic)

This identifier allows us to count sessions and traffic sources so we can measure and improve the performance of our app. It helps us understand which screens are the most and least popular and see how users navigate through the app. If you do not allow this identifier, we will not know when you have used our app and will not be able to monitor its performance effectively.

identifiers subgroup	identifiers	identifiers used
Randstad Enterprise mobile apps	a universally unique identifier (uuid)(128-bit long number in hex characters separated by ‘-’)	third party

If you wish to change your preferences or disable analytics, you can go to ‘settings’ in the app.