

As a matter of transparency, we stand out here our policy relative to cookies and similar technologies.

What's a cookie?

A cookie is a short text file created by our website and stocked on your computer. A cookie contains information on your navigation in order to make it more efficient and enjoyable. It is also a way for RiseSmart to assess the performance of its services.

What's a technique similar to a cookie?

Cookie's size is limited, and it may be necessary to record a greatest amount of information on your computer. Other techniques exist, such as local storage, and we might use theses in the same conditions we use cookie. Sometimes, it's your own computer configuration that will compel us to use these technics. Cookies and similar technologies will follow the same rules.

Why do you use cookies and similar techniques?

A Website has no memory: that's why those informations are stored on your computer for the duration of your navigation or until next visit.

May I block cookies and similar techniques?

Yes. However, this blockage may hinder some functionality: for example, the chat windows from helping desk will not be available.

You will find the blocking procedure related to you browser by following this link: <https://www.cnil.fr/fr/cookies-les-outils-pour-les-maitriser>

You may also use your browser's Private Navigation functionality to visit our website.

We do comply with « Do not Track » for optional cookies.

Which cookies are used?

We use sessions, preferences and analytics cookies.

Session cookies allow us to follow your navigation from webpage to webpage, in order to save you from giving the same information for every new webpage, such as you authentication. They are erased at the closing of your browser.

Preference cookies allow us to record the choices you made to customize your navigation, such as your language. They will be stored at the closing of your browser.

Analytic cookies allow us to statistically log how you make use of our website. Those informations are not person-related and are aggregated to every other user information, in order to assess the performance of our website, and improve it.

You may also encounter third parties cookies, corresponding to tools we choose to offer your supplementary functionalities. We do not always have information on thoses. They appear when embed elements such as a video, are on a webpage. You may contact us or the third parties for more information on cookies which are not on the following list:

JSESSIONID, AWSELB register your login on the website.

local_cookie, org.springframework register your language.

OptanonConsent, OptanonAlertBoxClosed register your consent upon cookies.

_ga, _gid, _gat, gather utilisation statistics.

SnapABugVisit, SnapABugHistory, SnapABugRef allow user assistance by chat.

google.co.uk, doubleclick.net, google.com gather marketing statistics.

Walkme local storage is a local storage dedicated to user guidance.

Zendesk local storage is a local storage dedicated to user support.

Update:

This policy was approved in January 2018.

It may change in the future, according to new tools, services, or to comply with a legislative change. We advise you to consult it occasionally.